

The cover features a white background on the left and a dark purple background on the right, separated by a large, flowing, light purple wave that curves from the top right towards the bottom left. The text is positioned in the white area.

Intellegal

User Guide

Contents

| | |
|--|----|
| ➤ Preface | 1 |
| I. System Login | 2 |
| A. Enter the URL | 2 |
| B. Login/Register | 2 |
| C. Account Management | 3 |
| D. Blog | 4 |
| II. Hub Page and Related Feature Entries | 5 |
| A. Hub | 5 |
| B. Case-Law Analytics | 8 |
| C. Deep Synthesis | 12 |
| D. Law Explorer | 13 |
| E. Case Contrast | 14 |
| F. Visual Digest | 18 |
| G. Contract Review | 21 |
| III. Buying Guide | 23 |
| A. Subscription Plan Preview | 23 |
| B. Credits Usage Guide | 24 |
| C. Additional Credits Purchase | 24 |
| IV. Technical Support | 26 |
| A. User Feedback | 26 |
| B. User Guide | 27 |
| C. Privacy Policy | 28 |
| D. Legal Disclaimer | 28 |
| E. Contact Us | 29 |
| V. Frequently Asked Questions | 30 |

➤ Preface

This guide provides a comprehensive overview of the features and usage of "Intellegal," an intelligent legal search platform.

"Intellegal" is dedicated to improving access to legal services and advancing their intelligent development. Guided by the principles of "user-centric design and precise legal assistance," it has built a professional legal search platform. The platform integrates large language model technology with legal knowledge graph construction to create core functional modules, including Case-Law Analytics, Deep Synthesis, Law Explorer, Case Contrast, Visual Digest, and Contract Review. It continuously improves the efficiency of users' searches for relevant legal provisions and case law, as well as their overall experience, thereby facilitating the digital transformation of legal work.

Through in-depth integration of legal data and scenario-based modeling, the team has built a legal intelligence system characterized by high adaptability and professionalism. The platform utilizes reliable and timely updated data resources, and its functional design prioritizes practical needs. From beginners to legal professionals, and from academic researchers to corporate legal counsel, all can access convenient and trustworthy legal intelligence services here.

At the same time, the "Intellegal" platform will continue to expand its features to meet the professional needs of users at all levels. In the future, we will expand into more vertical fields to provide users with one-stop intelligent legal solutions, striving to become a model for the next generation of legal technology products.

I. System Login

A. Enter the URL

<https://Intellegal.ai/legalpal/>

B. Login/Register

1. Register

Click the 'Login/Register' button in the top-right corner of the website. If this is your first visit, select 'Register Now' and fill in the required information (see Figure 1).

The figure shows two side-by-side forms. The left form is titled 'Login' and contains two input fields: '* Username' with a placeholder 'Enter username' and '* Password' with a placeholder 'Enter password'. Below these is a purple 'Login' button. Underneath the button are links: 'No account? Register Now' and 'Forgot Password'. At the bottom, there is a 'Sign in with Google' button. The right form is titled 'User Registration' and contains five input fields: '* Username' (placeholder 'Enter username'), '* Email' (placeholder 'Enter email'), '* Verification' (placeholder 'Enter verification code' and a 'Send Code' button), '* Password' (placeholder 'Enter password'), and '* Confirm Password' (placeholder 'Please enter password again'). At the bottom are 'User Registration' and 'Back to Home' buttons.

Figure 1. Login-Register Now

2. Log in

Click the 'Login/Register' button in the top-right corner of the website, enter your details, then select 'Login' (see Figure 2).

The figure shows a screenshot of the Intellegal website with a 'Login' modal form overlaid in the center. The website's navigation bar is visible at the top, including 'Intellegal', 'Hub', 'Case-Law Analytics', 'Deep Synthesis', 'Law Explorer', 'Case Contrast', 'Visual Digest', 'Contract Review', 'Blog', and 'Login/Register'. The modal form is identical to the one in Figure 1, with fields for Username and Password, a Login button, and links for Register Now and Forgot Password. The background shows a search bar and some case results.

Figure 2. Login

You can also log in directly using your Google account (see Figure 3).

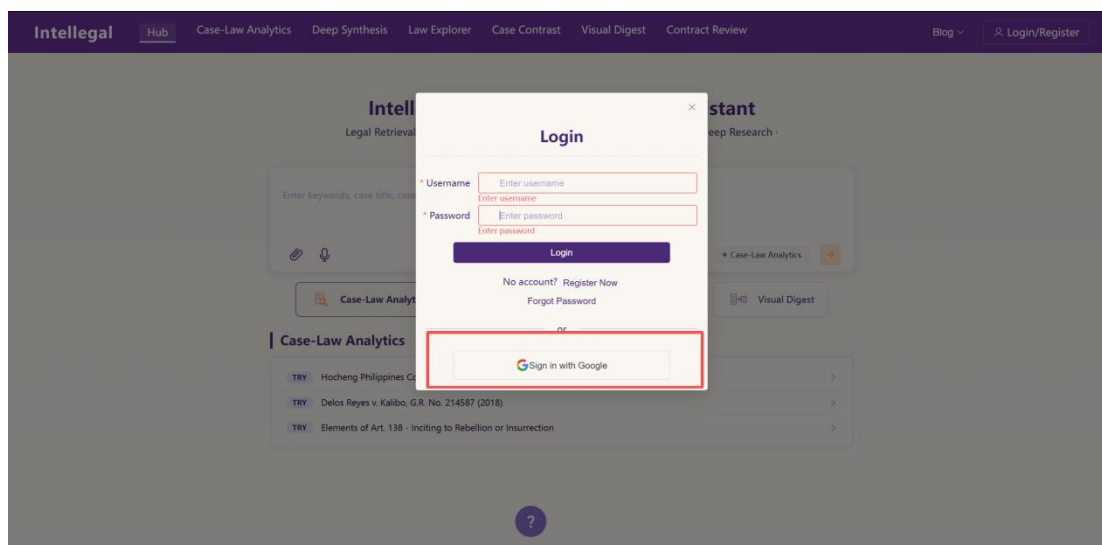


Figure 3. Sign in with Google

3. Reset Password

Click 'Forgot Password' to retrieve your password using the verification code sent to your email address.

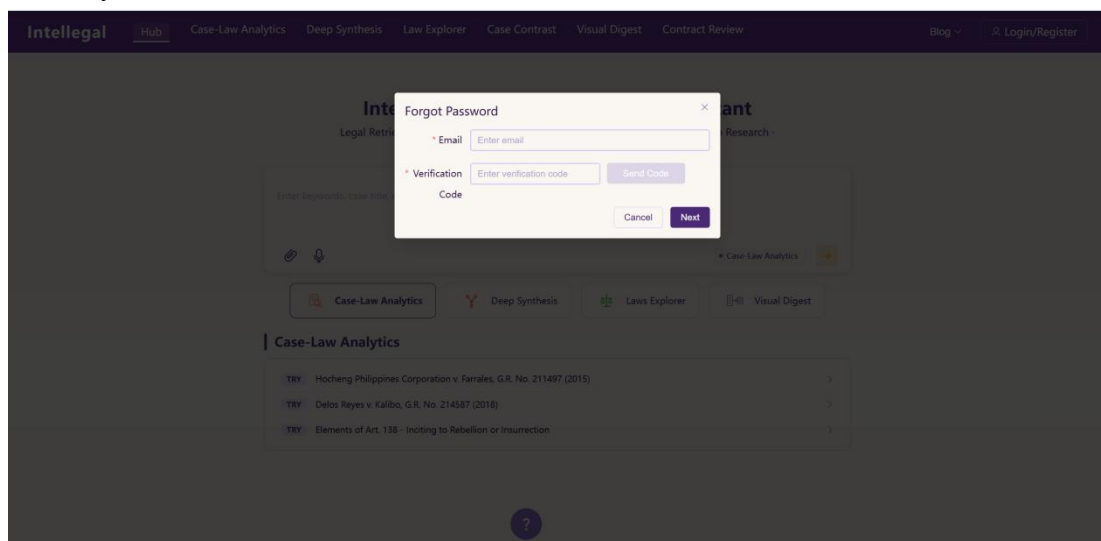


Figure 4. Forgot Password

C. Account Management

Hover your mouse over the username in the top-right corner to display a pop-up window, as shown in Figure 5. (1) 'Pro Max' (or 'Free') indicates the current account status; clicking 'Upgrade Plan' takes you to the account purchase guide; 'credits' shows your current credit balance. (2) Click the 'Blue Theme' button to change the theme color. (3) Click the 'User Center' button to access your personal dashboard and

view your information. (4) Click ‘Usage Stats’ to view usage statistics. (5) Click the ‘Logout’ button to log out.

By clicking “Favorites,” users will access the interface shown in Figure 6, which displays Case Favorites, Law Favorites, Payment Records, and Subscription Usage information.

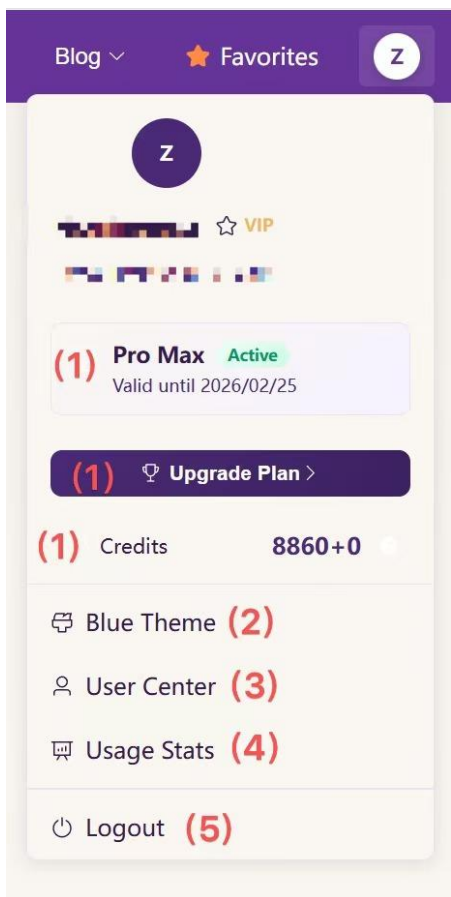


Figure 5. Account Management

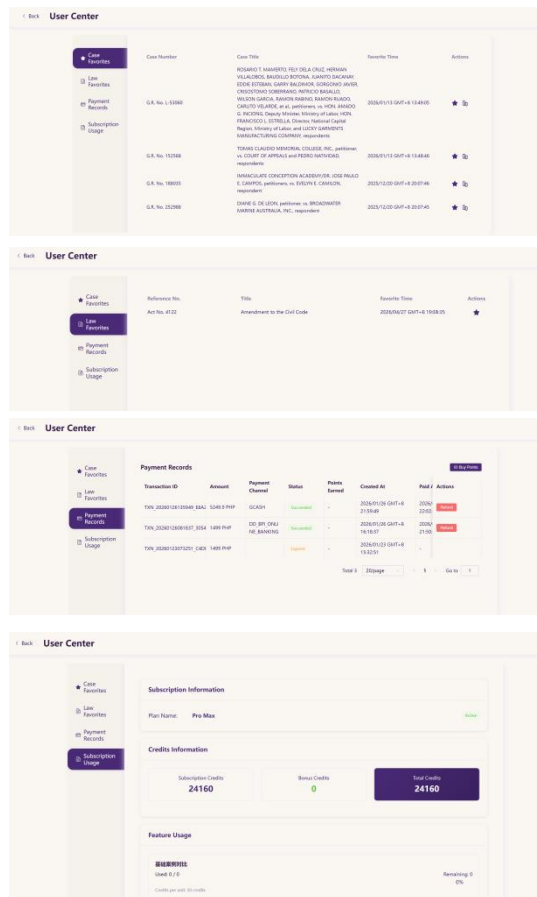


Figure 6. Favorites

D. Blog

Important feature iterations and updates of the Intellegal website are dynamically displayed, as shown in Figure 7.



Figure 7. Blog

II. Hub Page and Related Feature Entries

A. Hub

The Hub page provides four core functional modules to help users quickly locate the legal services they need. Frequently used quick-access search entries are displayed below each module, allowing users to directly access the corresponding function interface.

1. Case-Law Analytics

This function is used to search for Philippine case law and relevant legal provisions. As shown in Figure 8, users can perform a quick search by clicking any of the quick-access search entries displayed below.

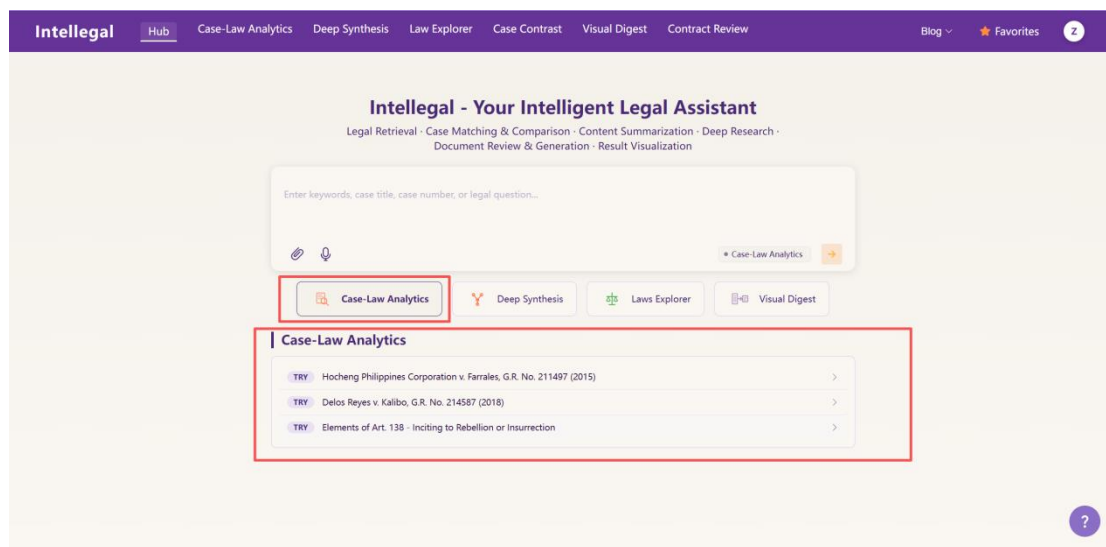


Figure 8. Hub-Case-Law Analytics

2. Deep Synthesis

This feature is an intelligent legal research assistant capable of understanding legal queries phrased in natural language, retrieving authoritative legal sources, and automatically generating structured legal research reports with verifiable

citations.

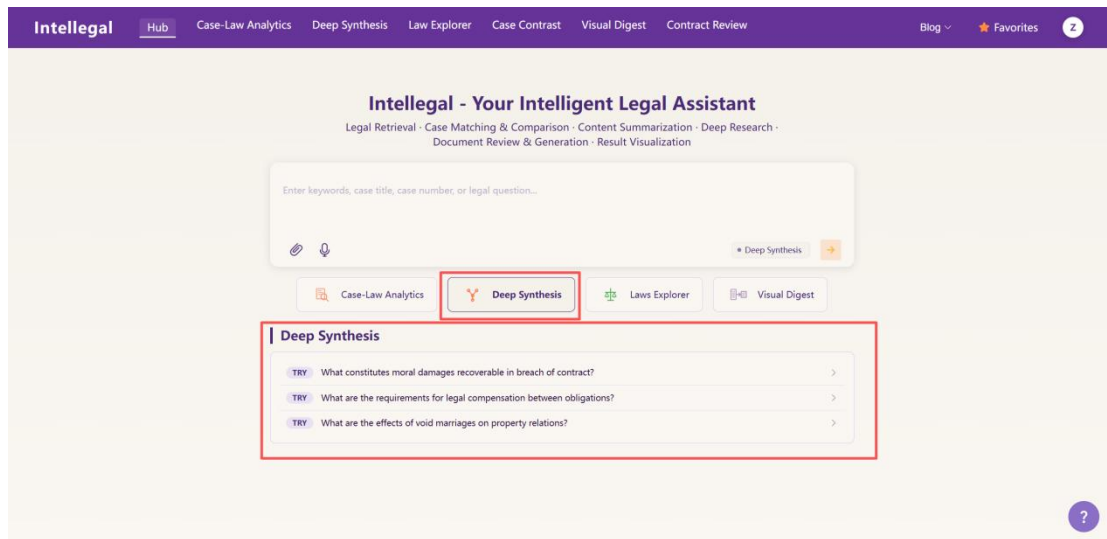


Figure 9. Hub-Deep Synthesis

3.Law Explorer

This feature is designed for searching laws and regulations. As shown in Figure 10, clicking on any of the quick search entries below will take you directly to the relevant section.

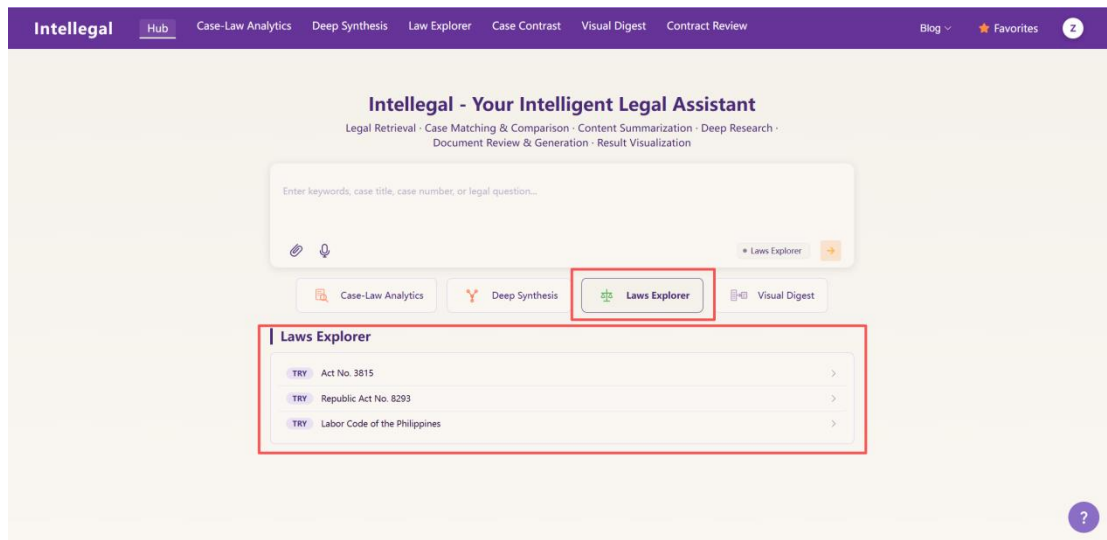


Figure 10. Hub-Law Explorer

4.Visual Digest

As shown in Figure 11, clicking on this will take you to the corresponding interface, where users can access intelligent legal document summaries and visualization analysis services.

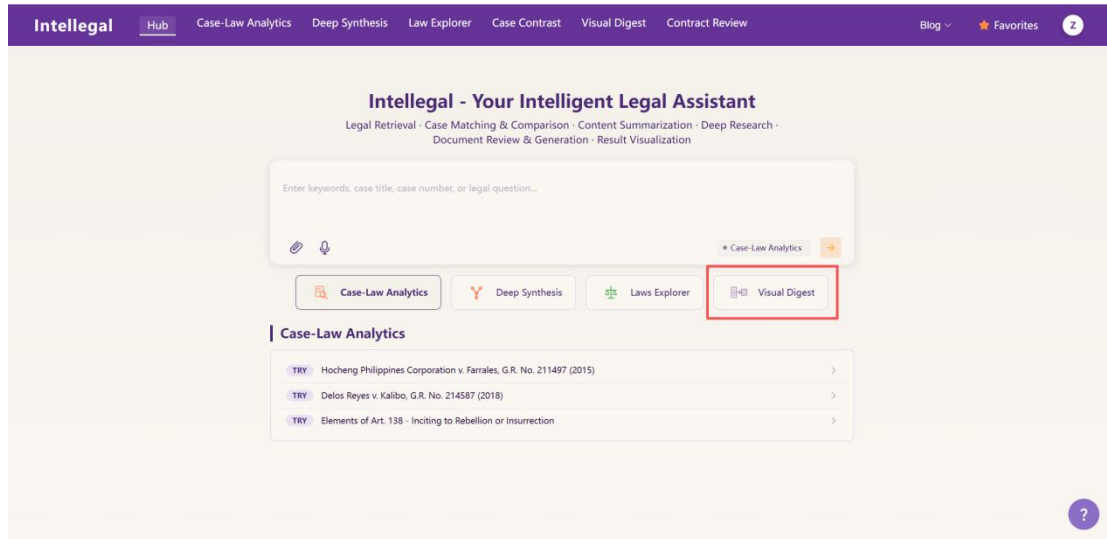


Figure 11. Hub-Visual Digest

B. Case-Law Analytics

1. Interface Overview

After accessing the Jurisprudence page, as shown in Figure 12, the platform's three-step workflow is 01 Retrieval → 02 Matching → 03 Analysis. Users can begin the search by following the prompts in the left-hand panel.

2. Search Methods

(1) Figure 12, Area 1 -Text/Voice/Attachment Input—enter keywords, case titles, case numbers, or legal questions in the input field; supports attachment uploads, voice input, and voice messages, enabling multiple methods for submitting queries.

(2) Figure 12, Area 2 - The "SELECT LEGAL AREA" system will display only case law results related to that field. For example, if you click "Political Law," only relevant cases will be displayed on the right.

(3) Figure 12, Area 3 - Click the "History" button to view your search history and quickly navigate to the corresponding search results.

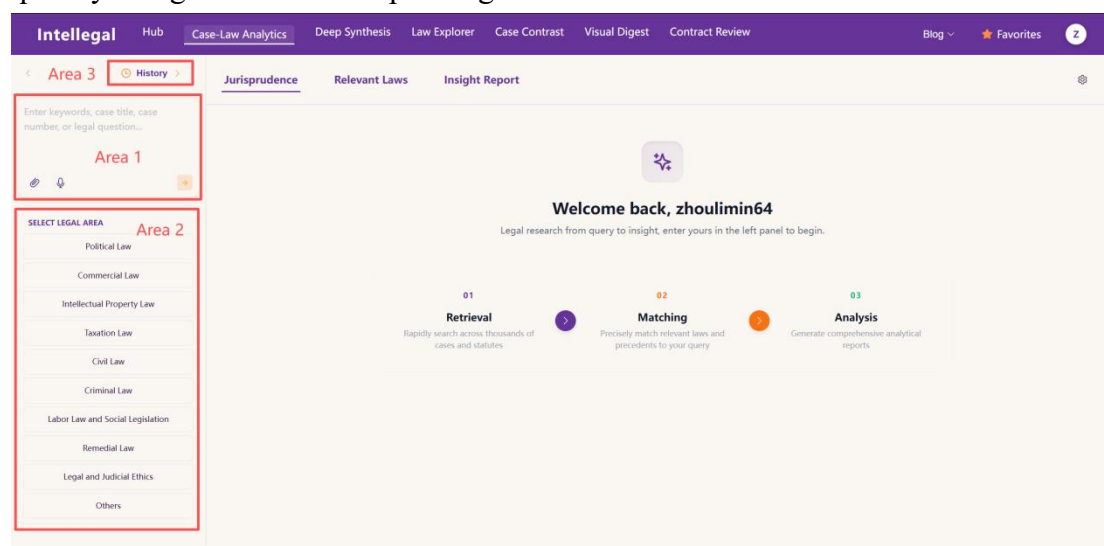


Figure 12. Case-Law Analytics


3. Jurisprudence

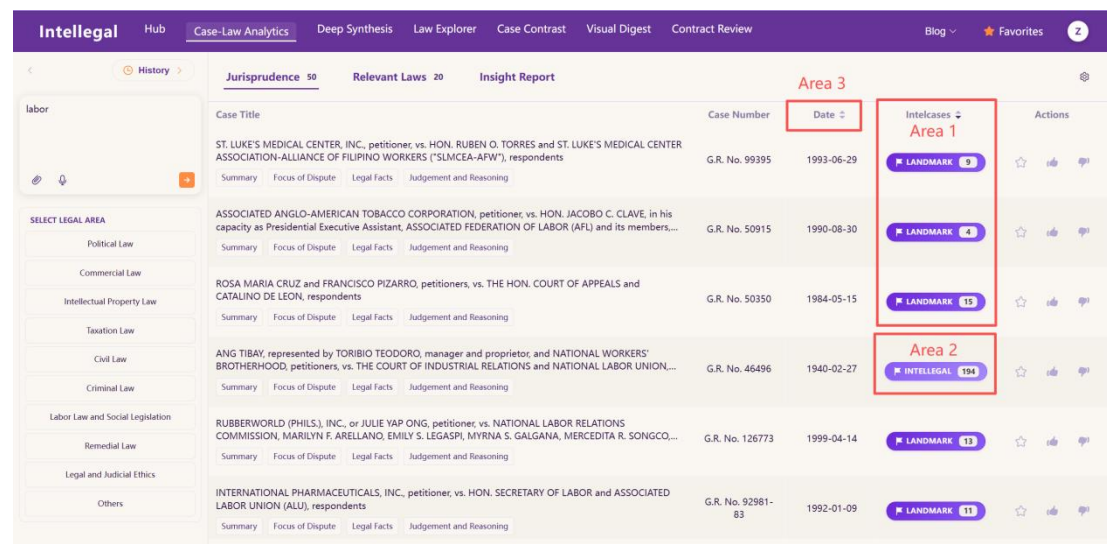
The Jurisprudence interface includes functions such as IntelCases, Date, Case Title, Case Number, and Actions.

(1) The "Intelcases" column is used to filter and sort cases by case type. As shown in Area 1 of Figure 13, "Landmark Case" refers to important, frequently cited precedents issued by the Supreme Court of the Philippines; as shown in Area 2 of Figure 13, "Intellegal Case" refers to precedents other than the "Landmark Cases" issued by the Supreme Court that also have a high citation rate and may be of significant reference value. This label is unique to the Intellegal platform. Both types

of Intelcase labels are generated by large language models and may not be 100% accurate; they are provided for reference only.

(2) Date

As shown in Area 3 of Figure 13, click the  sort icon to the right of the "Date" column header to reorder the data by judgment date.



| Case Title | Case Number | Date | Intelcases | Actions |
|---|-------------------|------------|----------------|---------|
| ST. LUKE'S MEDICAL CENTER, INC., petitioner, vs. HON. RUBEN O. TORRES and ST. LUKE'S MEDICAL CENTER ASSOCIATION-ALLIANCE OF FILIPINO WORKERS ("SLMCEA-AFW"), respondents | G.R. No. 99395 | 1993-06-29 | LANDMARK 9 | ☆ 👍 👎 |
| ASSOCIATED ANGLO-AMERICAN TOBACCO CORPORATION, petitioner, vs. HON. JACOBO C. CLAVE, in his capacity as Presidential Executive Assistant, ASSOCIATED FEDERATION OF LABOR (AFL) and its members... | G.R. No. 50915 | 1990-08-30 | LANDMARK 4 | ☆ 👍 👎 |
| ROSA MARIA CRUZ and FRANCISCO PIZARRO, petitioners, vs. THE HON. COURT OF APPEALS and CATALINO DE LEON, respondents | G.R. No. 50350 | 1984-05-15 | LANDMARK 15 | ☆ 👍 👎 |
| ANG TIBAY, represented by TORIBIO TEODORO, manager and proprietor, and NATIONAL WORKERS' BROTHERHOOD, petitioners, vs. THE COURT OF INDUSTRIAL RELATIONS and NATIONAL LABOR UNION... | G.R. No. 46496 | 1940-02-27 | INTELLEGAL 124 | ☆ 👍 👎 |
| RUBBERWORLD (PHILS.), INC., or JULIE YAP ONG, petitioner, vs. NATIONAL LABOR RELATIONS COMMISSION, MARILYN F. ARELLANO, EMILY S. LEGASPI, MYRNA S. GALGANA, MERCEDITA R. SONGCO... | G.R. No. 126773 | 1999-04-14 | LANDMARK 13 | ☆ 👍 👎 |
| INTERNATIONAL PHARMACEUTICALS, INC., petitioner, vs. HON. SECRETARY OF LABOR and ASSOCIATED LABOR UNION (ALU), respondents | G.R. No. 92981-83 | 1992-01-09 | LANDMARK 11 | ☆ 👍 👎 |

Figure 13. Case-Law Analytics (Jurisprudence 1)

(3) Case Title

As shown in Area 1 of Figure 14, each case provides a quick preview feature, allowing you to view key case information without entering the details page. This includes Summary, Focus of Dispute, Legal Facts, Judgment and Reasoning.

(4) Case Number

As shown in Area 2 of Figure 14, this is the case number for the case.

(5) Actions

As shown in Area 3 of Figure 14, click "Favorites" to add the desired case to your favorites; provide feedback on search results by liking or disliking them to help the system continuously optimize its recommendations and better meet your needs.

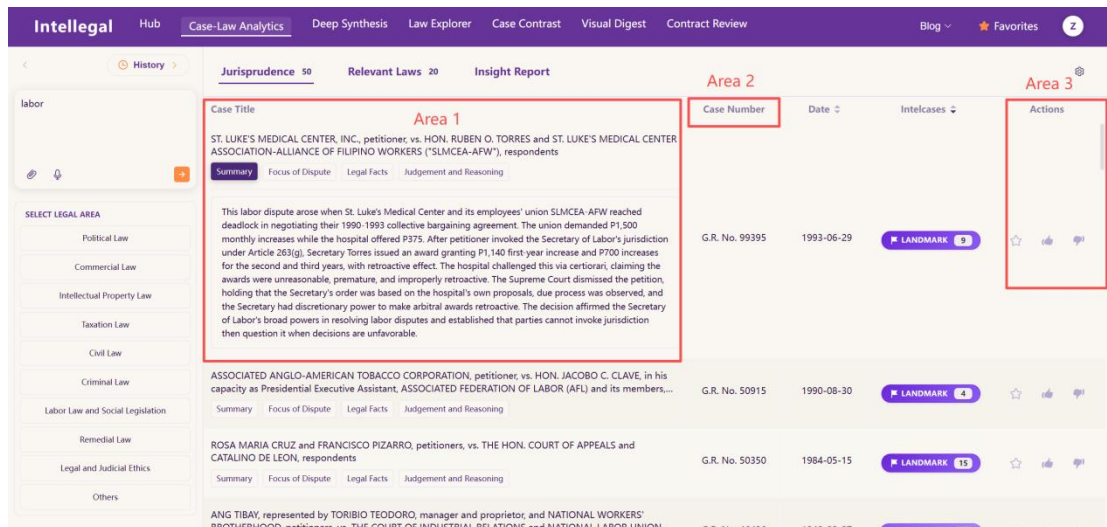


Figure 14. Case-Law Analytics (Jurisprudence 2)

(6) Settings

As shown in Figure 15, click the icon inside the red box in the upper-right corner to customize the columns displayed in the results list. Select the information you want to display, then click "Confirm" to save.

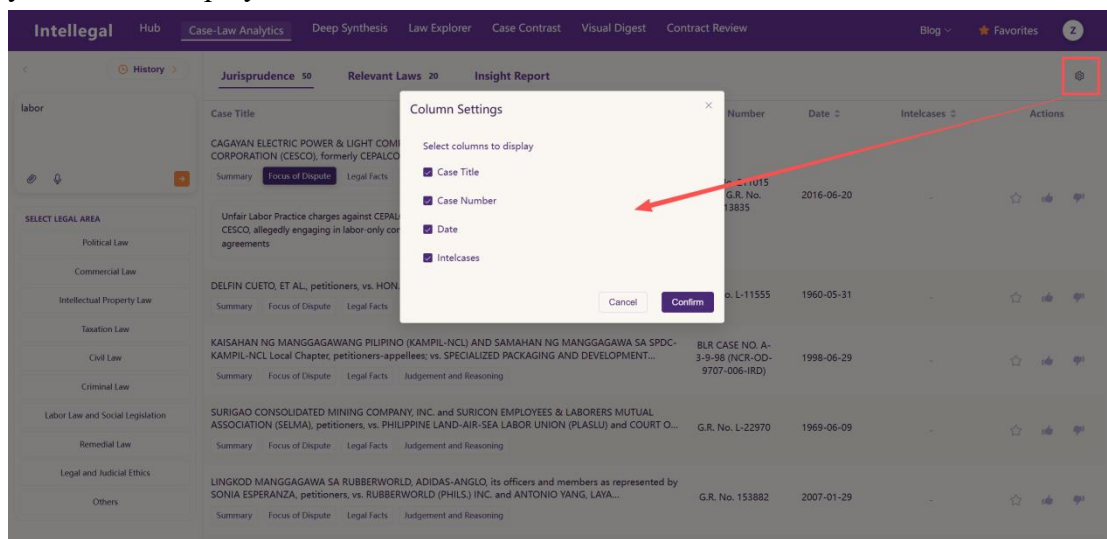


Figure 15. Case-Law Analytics (Jurisprudence 3)

(7) To download a case, as shown in Figure 16, click "PDF" after entering the case to download it, or select "Favorite" to add it to your favorites for easy future reference or comparison with other cases.



Figure 16. Case-Law Analytics (Jurisprudence 4)

4. Relevant Laws

As shown in Figure 17, laws are displayed in order of relevance to the search term. Each law includes the following information: title, number, and date. Users can click on any law to view its full text.

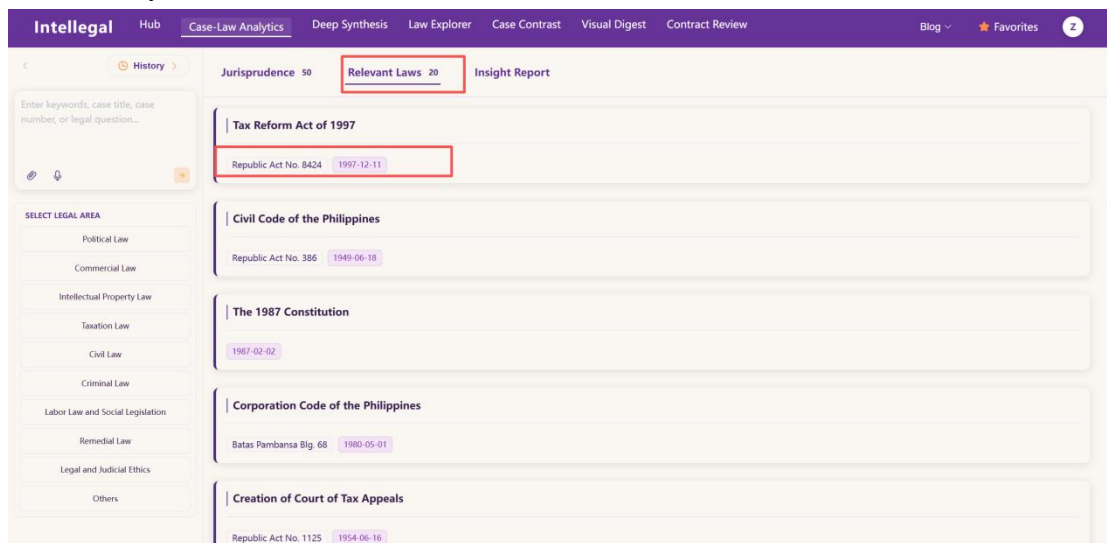


Figure 17. Case-Law Analytics (Relevant Laws)

4. Insight Report

Based on your search results, go to the "Insight Report" interface and click "PDF" in the upper-right corner to download the report, as shown in Figure 18.

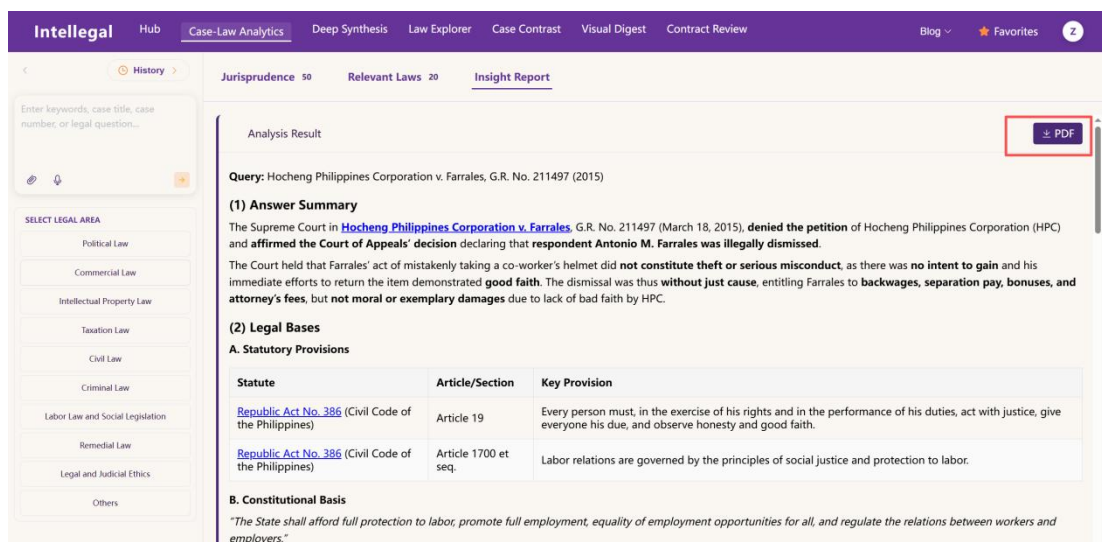


Figure 18. Case-Law Analytics (Insight Report 1)

As shown in Figure 19, scroll to the bottom of the page and click "Regenerate Report"—then "Confirm." This will refresh and regenerate the report.

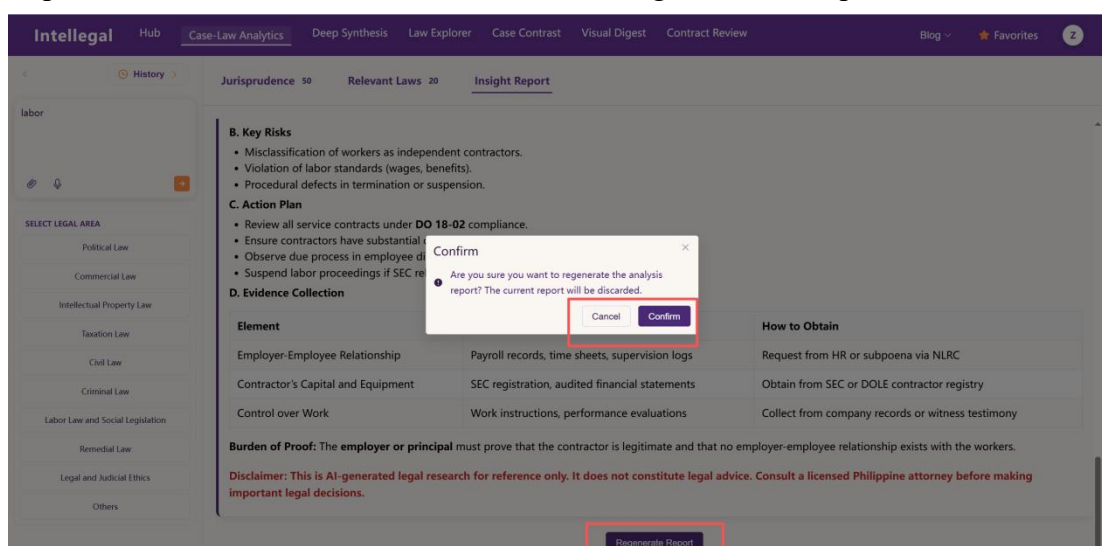


Figure 19. Case-Law Analytics (Insight Report 2)

C. Deep Synthesis

1. Search box

As shown in Area 1 of Figure 20, enter the legal issue you would like researched and cite specific statutes, doctrines, or fact patterns for best results. Click the "Research" button, and the system will automatically conduct a legal search and analysis and generate a comprehensive research report.

2. History

As shown in Area 2 of Figure 20. The left panel displays past research tasks. As shown in Area 3 of Figure 20, click to clear the history.

3. New Research

As shown in Area 4 of Figure 20. Click New Research to create a new legal research project and start a new analysis task.

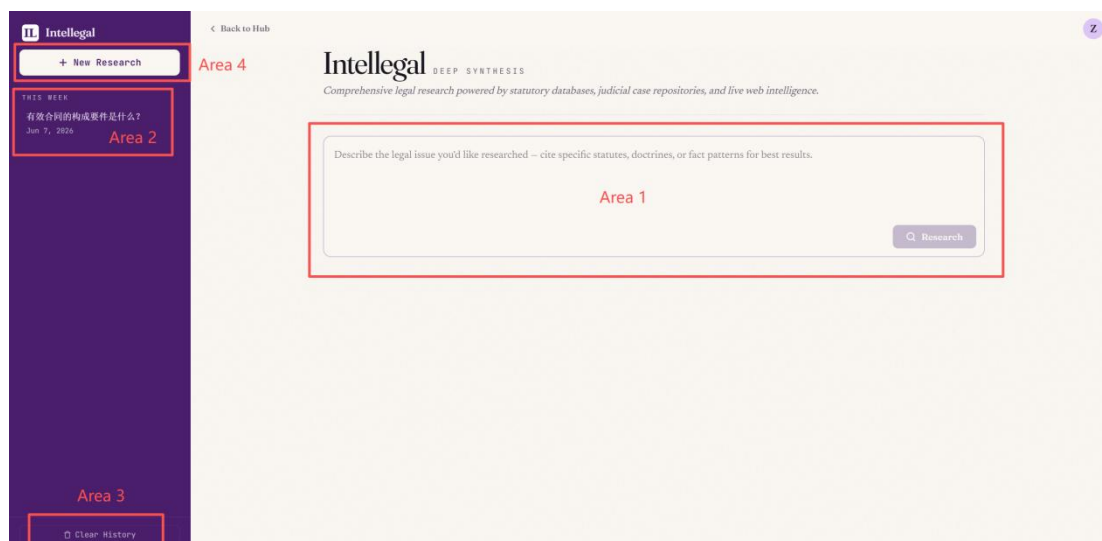


Figure 20. Deep Synthesis

D. Law Explorer

1. Search Overview

(1) Click "Law Explorer" in the top navigation bar to access the search page. (2) As shown in Area 1 of Figure 21, enter the law title or article number in the search box and click the "Search" button to retrieve accurate results. (3) As shown in Area 2 of Figure 21, you can click the examples below the search box to quickly start your search.

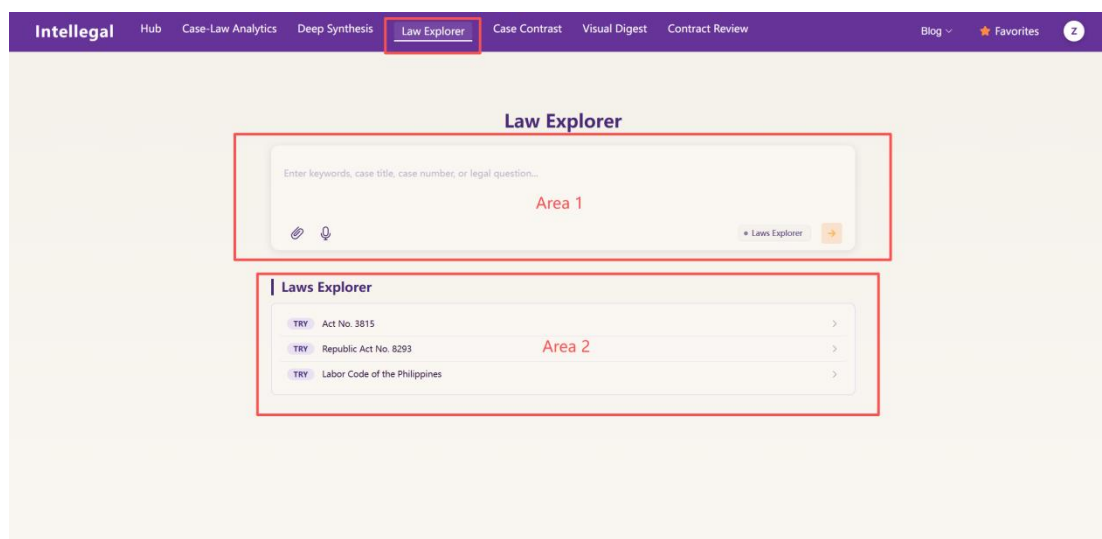



Figure 21. Law Explorer 1

2. Search results

The results include Reference No., Title, Date, and Actions. Click the  sort icon to the right of the Date column header to reorder the results by date.

The screenshot shows the Intellegal Law Explorer interface. At the top, there is a navigation bar with options: Intellegal, Hub, Case-Law Analytics, Deep Synthesis, Law Explorer (selected), Case Contrast, Visual Digest, and Contract Review. On the right, there are links for Blog, Favorites, and a notification icon with the number 2. Below the navigation bar, a search box contains the word 'labor'. A dropdown menu is open, showing 'Laws Explorer' with a plus icon. Below the search box, a table lists 50 laws found. The table has columns for Reference No., Title, Date, and Actions. The 'Date' column is highlighted with a red box. The first row is: Act No. 1868, Bureau of Labor, 1908-06-18, View. Other rows include Policy Instructions No. 37-78, Labor Advisory No. 10, S. 2016, Act No. 4121, Administrative Order No. 233, Proclamation No. 477, DILG Memorandum Circular No. 088-03, DILG Memorandum Circular No. 2019-063, Policy Instructions No. 07-76, and DOJ Opinion No. 107, s. 1971.

| Reference No. | Title | Date | Actions |
|---------------------------------------|--|------------|---------|
| Act No. 1868 | Bureau of Labor | 1908-06-18 | View |
| Policy Instructions No. 37-78 | Assignment of Cases to Labor Arbiters | 1978-10-07 | View |
| Labor Advisory No. 10, S. 2016 | Prohibition against Labor-Only Contracting | 2016-07-25 | View |
| Act No. 4121 | Department of Labor | 1933-12-08 | View |
| Administrative Order No. 233 | Creating a Port Labor Study Commission | 1970-08-10 | View |
| Proclamation No. 477 | Declaring February 28, 1958, as Labor-Management Cooperation Day | 1958-01-22 | View |
| DILG Memorandum Circular No. 088-03 | Labor Day Celebration on May 1, 2003 | 2003-04-28 | View |
| DILG Memorandum Circular No. 2019-063 | 2019 Labor Day Celebration | 2019-04-26 | View |
| Policy Instructions No. 07-76 | Labor Standards Cases | 1976-04-23 | View |
| DOJ Opinion No. 107, s. 1971 | DOJ Opinion No. 107, s. 1971 | 1971-07-06 | View |

Figure 22. Law Explorer 2

3.Download Results

After clicking on the desired law, you can select "PDF" at the top to download the text of the statute.

The screenshot shows the Intellegal Law Explorer interface for the 'Bureau of Labor' statute. At the top, there are navigation buttons: Back, Favorite, and PDF (highlighted with a red box). Below the buttons, the title 'Bureau of Labor' is displayed, along with the reference number 'Act No. 1868' and the date '1908-06-18'. Below the title, the word 'Content' is displayed. The main content area shows the text of the statute, starting with 'June 18, 1908' and 'ACT NO. 1868'. The text reads: 'AN ACT CREATING THE BUREAU OF LABOR, UNDER THE DEPARTMENT OF COMMERCE AND POLICE'. SECTION 1. There is hereby established in the Department of Commerce and Police a bureau which shall be known as the Bureau of Labor. SECTION 2. The purpose of this bureau shall be: (a) To see to the proper enforcement of all existing laws and those which shall be enacted hereafter with reference to labor and capital in the Philippine Islands, and to promote the enactment of all other legislation which shall tend to establish the material, social, intellectual, and moral improvement of workers; (b) To acquire, collect, compile, systemize, and submit from time to time reports to the Secretary of Commerce and Police, statistical data relative to the hours and wages of labor, the number of workers in each trade

Figure 23. Law Explorer 3

E. Case Contrast

1.Search Methods

Click "Case Contrast" in the top navigation bar to access the case comparison page. The left and right sides of the page feature input fields for Case A and Case B, respectively. You can add cases in three ways; click "Start" to begin the comparison analysis.

(1) As shown in Area 1 of Figure 24, enter a case number or name (e.g., "G.R. No. 160273") in the search box, and the system will automatically match and display the corresponding TITLE;

(2) Click the upload icon in Area 2 to upload a local case file for comparison;

(3) Click the star icon in Area 2 to quickly import saved cases from your Favorites.

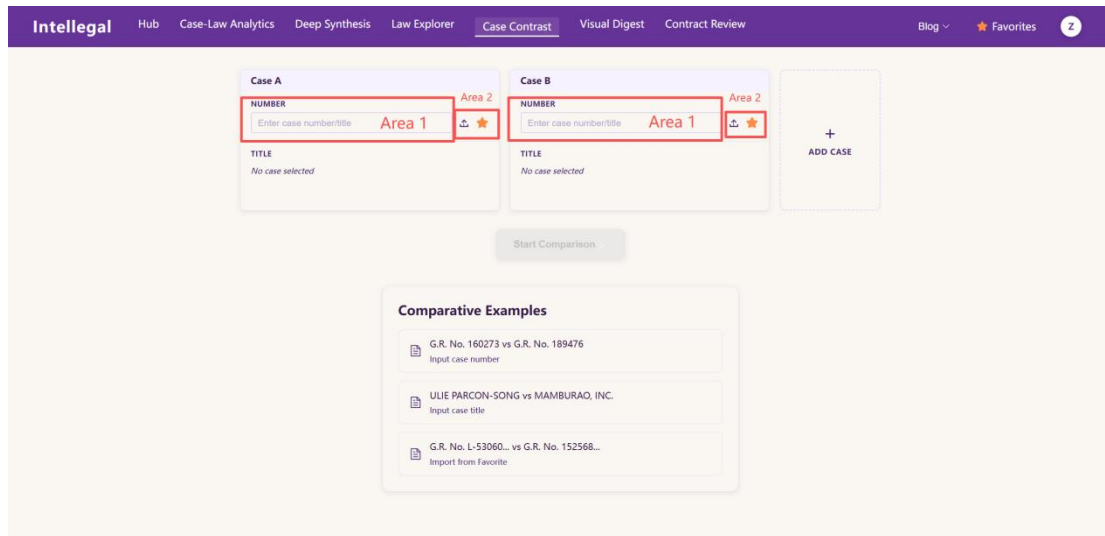


Figure 24. Case Contrast 1

(4) As shown in Figure 25, click "ADD CASE." As shown in Figure 26, you can compare up to four cases.

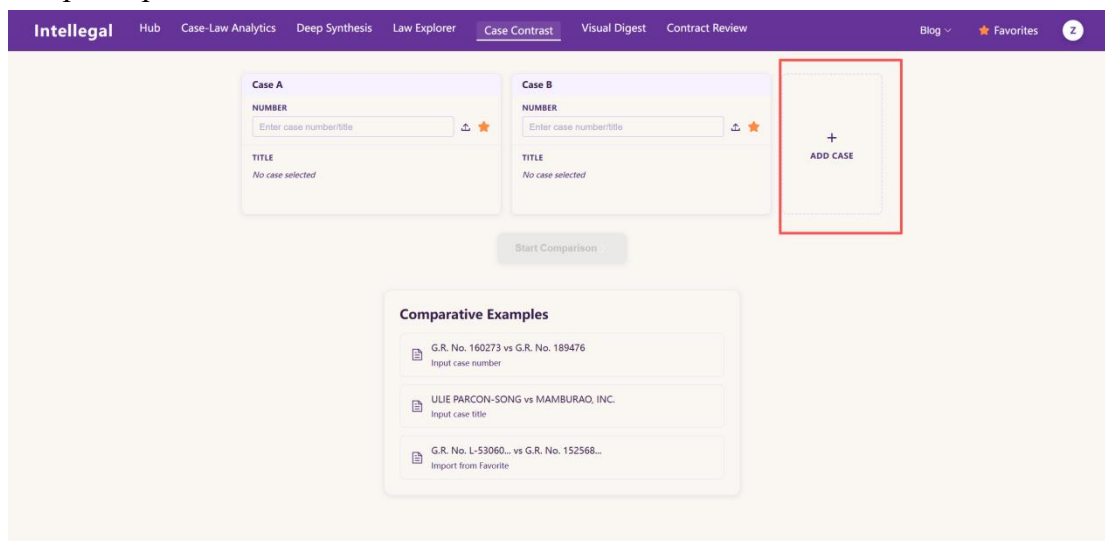


Figure 25. Case Contrast 2

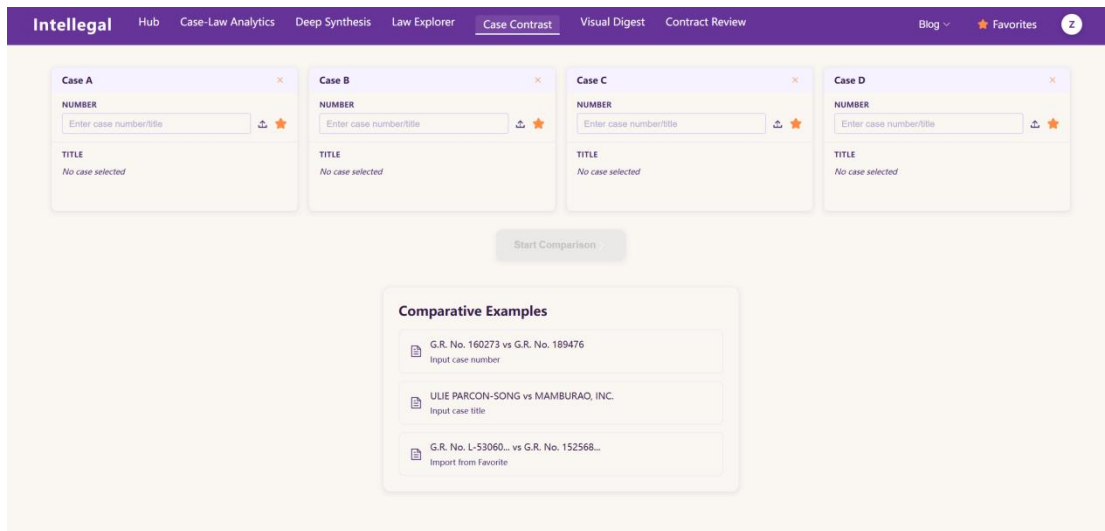


Figure 26. Case Contrast 3

2. Multi-Dimensional Case Contrast

As shown in Figure 27, after upgrading to the Pro or Pro Max plan, users can access the Advanced feature, which includes: (1) Basic Case Contrast; (2) Comparison of cases across additional dimensions; and (3) Highlighting similarities and differences in judicial reasoning.

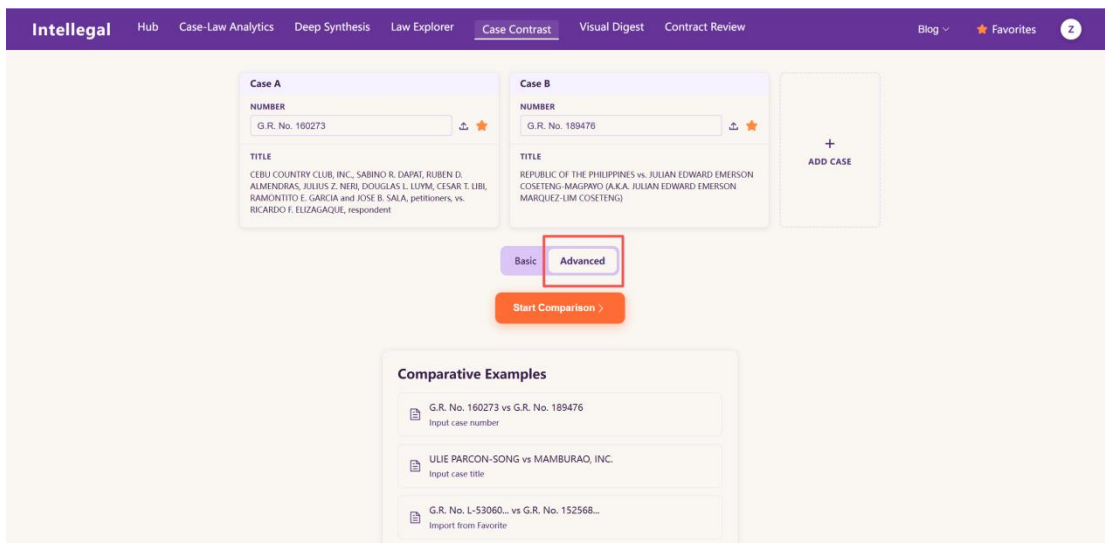


Figure 27. Case Contrast 3

3. Search Guidelines

As shown in Figure 28, click on the examples under "Comparative Examples" at the bottom of the page for instructions on how to use the feature.

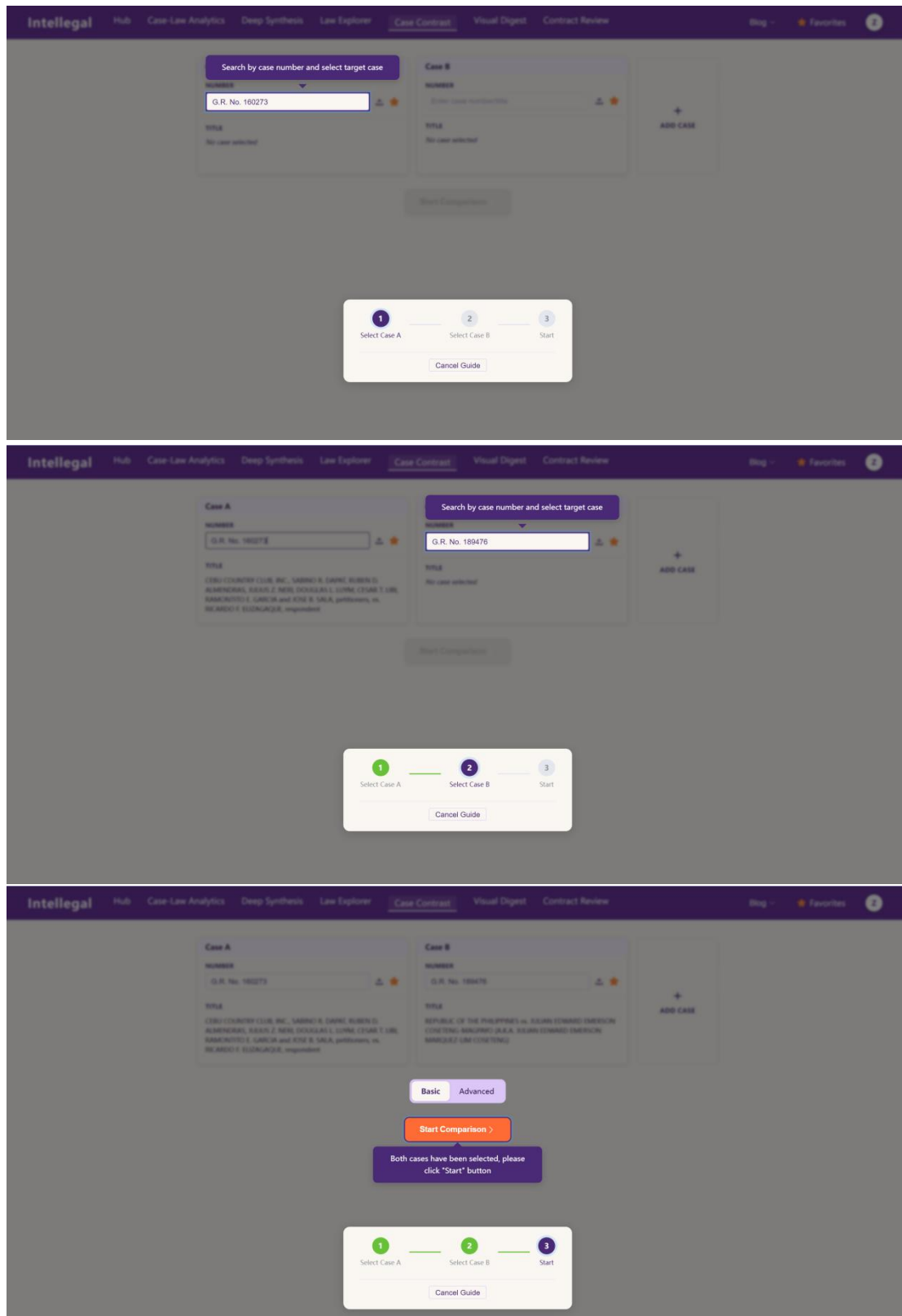


Figure 28. Case Contrast 4

4. Results

As shown in Figure 29, after uploading the two cases to be compared, you will receive a comparative analysis across four dimensions: "Focus of Dispute," "Legal

Facts," "Judgment and Reasoning," and "Evidence." Click "Show cases" to expand the cases.

| Dimension | Case A | Case B |
|------------------|---|--|
| Parties | <ul style="list-style-type: none"> petitioners: Cebu Country Club, Inc. (CCC) and its Board of Directors: Sabino R. Dapat, Ruben D. Almendras, Julius Z. Neri, Douglas L. Luym, Cesar T. Libi, Ramonito E. Garcia, and Jose B. Sala respondent: Ricardo F. Elizagaque, Senior Vice President of San Miguel Corporation for Visayas and Mindanao | <ul style="list-style-type: none"> petitioner: Republic of the Philippines, represented by the Office of the Solicitor General respondent: Julian Edward Emerson Coseteng-Magpayo (a.k.a. Julian Edward Emerson Marquez-Lim Coseteng) |
| Legal Facts | <ul style="list-style-type: none"> key_events: <ul style="list-style-type: none"> Elizagaque applied for proprietary membership in 1996. CCC Board disapproved the application in 1997 using a black ball system. Respondent filed a complaint for damages in 1998. RTC and CA ruled in favor of Elizagaque, awarding damages. summary: Ricardo F. Elizagaque, a special non-proprietary member of Cebu Country Club, applied for proprietary membership after purchasing a share. The Board of Directors disapproved his application through a secret ballot requiring unanimity. Elizagaque filed a complaint for damages, alleging bad faith and arbitrary disapproval. | <ul style="list-style-type: none"> key_events: <ul style="list-style-type: none"> Respondent filed a petition for change of name under Rule 103 in Quezon City RTC. RTC granted the petition and ordered deletion of father's name and marriage details. Republic appealed, arguing improper procedure and lack of jurisdiction. summary: Respondent filed a petition to change his name and delete entries in his birth certificate, claiming his parents were never married. The RTC granted the petition, effectively changing his civil status from legitimate to illegitimate. The Republic appealed, arguing that such change required an adversarial proceeding under Rule 108. |
| Focus of Dispute | <ul style="list-style-type: none"> Whether the CCC Board of Directors acted in bad faith or abused their rights in disapproving Elizagaque's application for proprietary membership. Whether petitioners are jointly and severally liable for damages under Article 19 and 21 of the Civil Code. | <ul style="list-style-type: none"> Whether the petition for change of name under Rule 103 can validly include changes affecting civil status and filiation. Whether the RTC exceeded its jurisdiction by ordering deletion of entries in the birth certificate without proper adversarial proceedings under Rule 108. |

Figure 29. Case Contrast 5

F. Visual Digest

Click "Visual Digest" in the top navigation bar to access the interface. This feature supports intelligent summary extraction and visual presentation of legal documents, helping users quickly grasp the core content of the documents.

1. Document Upload

(1) As shown in Area 1 of Figure 30, click to select a local file for upload; you can also drag and drop the file directly into the upload area. Supported file formats include: PDF, DOCX, DOC, and TXT. The maximum file size is 10 MB.

(2) As shown in Figure 30, Area 2 is the file upload button, and Area 3 is the paste button.

(3) Once the file upload is complete, click Area 4 (→) to begin the intelligent analysis.

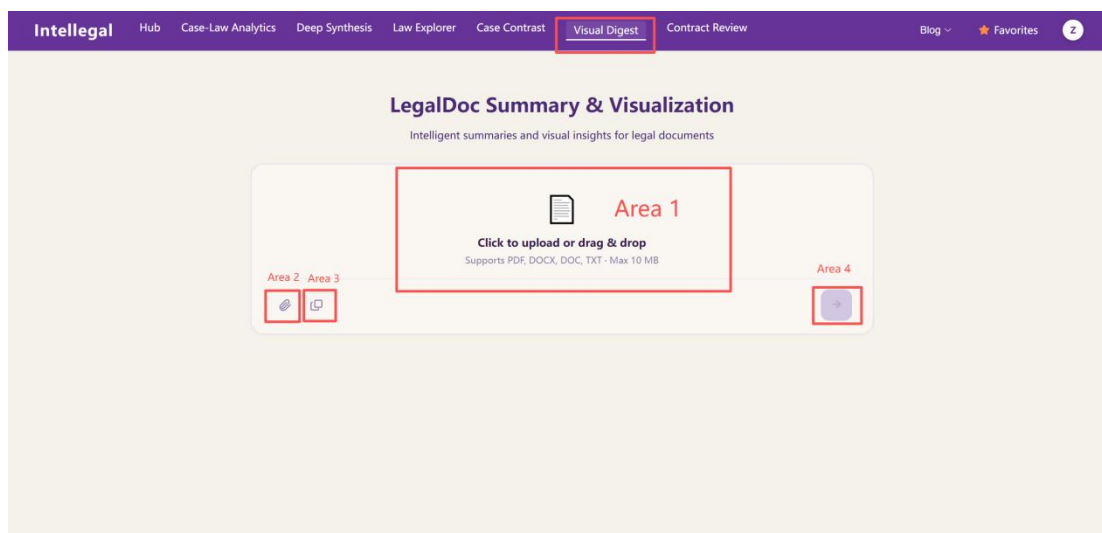


Figure 30. Visual Digest 1

2. Document Information and Document Types

Once the document has been uploaded and analyzed, Area 1 in Figure 31 will display the name of the uploaded file (e.g., "Sample Memorandum.pdf"). Area 2 displays the document type label automatically identified by the system (e.g., "Memorandum"). If the identification result does not match your expectations, a prompt will appear stating, "Not what you expected? The document type may be incorrect — change it above ↑ ." Users can click Area 2 to change it manually.

3. Page navigation buttons

The following options are available in the upper-right corner of the page.

(1) New document

See Area 3 in Figure 31. Click to upload a new document for analysis.

(2) Export PDF

See Area 4 in Figure 31. Click to export the current summary and visualization results to a PDF file for download and saving.

(3) Back

See Area 5 in Figure 31. Click to return to the upload interface.

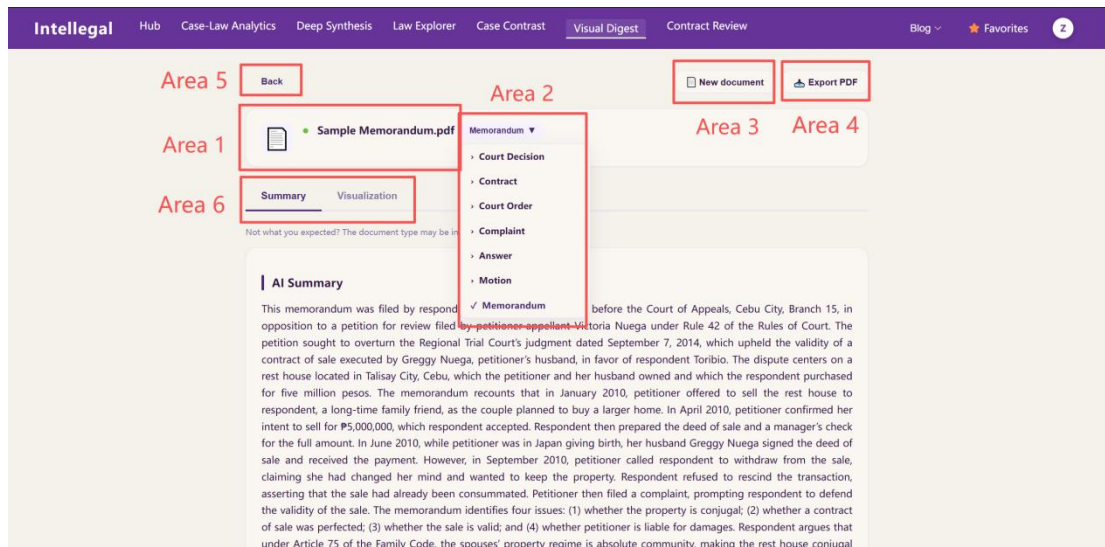


Figure 31. Visual Digest 2

4. Summary

As shown in Area 5 of Figure 30, click the "Summary" tab to view the system's intelligent summary analysis of the document, which includes the following: (1) AI Summary: An intelligent summary automatically generated by the system based on the uploaded document; (2) Key Highlights: Key information elements of the document presented as a numbered list, including but not limited to: Title, Case Number, Parties, etc.

5. Visualization

As shown in Figure 32, click the "Visualization" tab to access a variety of visualization charts, from which users can select the one they prefer.

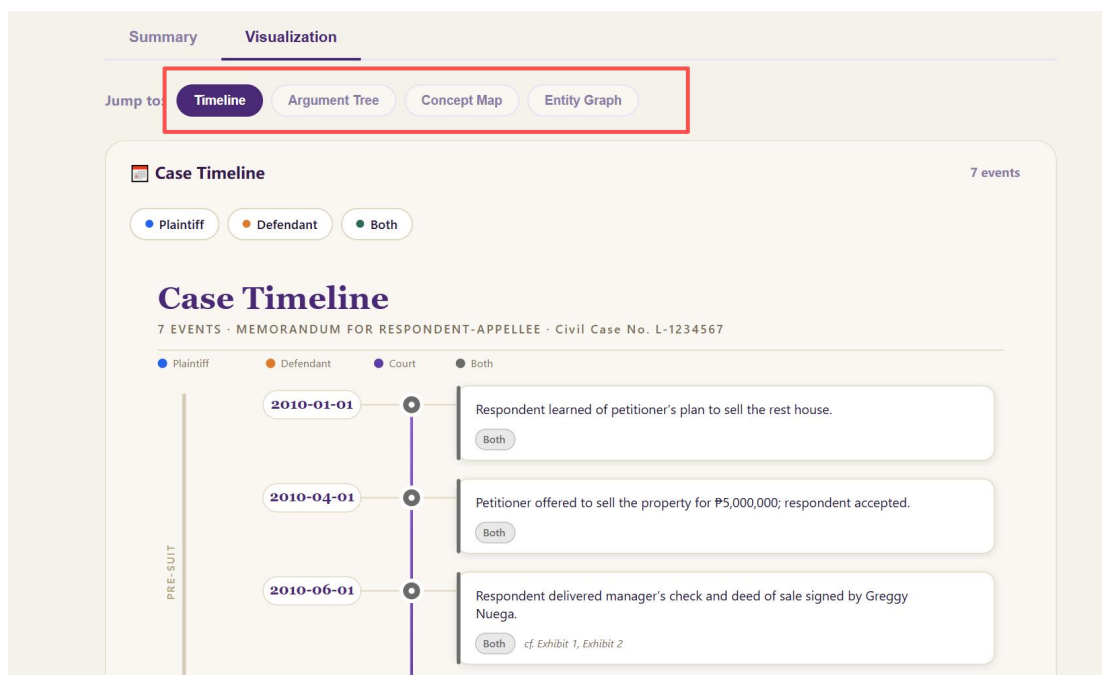


Figure 32. Visual Digest 3

G. Contract Review

This feature integrates with the website's database to identify relevant laws and review each contract clause against them. Here's how to use it.

(1) Document Upload: See Area 1 in Figure 33. Click "Upload" to upload contract files (PDF, DOCX, and TXT formats are supported), or click "Paste Text" to paste the contract content directly.

(2) Review Settings: See Area 2. Click to expand or collapse the review settings section. As shown in Area 3, select the contract role (First Party or Second Party) under "Client Position," and specify key focus areas under "Focus Areas." After completing the settings, click "Start Review" at the bottom of the page to begin the contract review and generate an analysis report, which will provide more targeted review results.

(3) New Review: See Area 4 in Figure 33. Click to create a new contract review task.

(4) Return to Home Page: See Area 5 in Figure 33. Click "Back to Hub" to return to the system's home page.

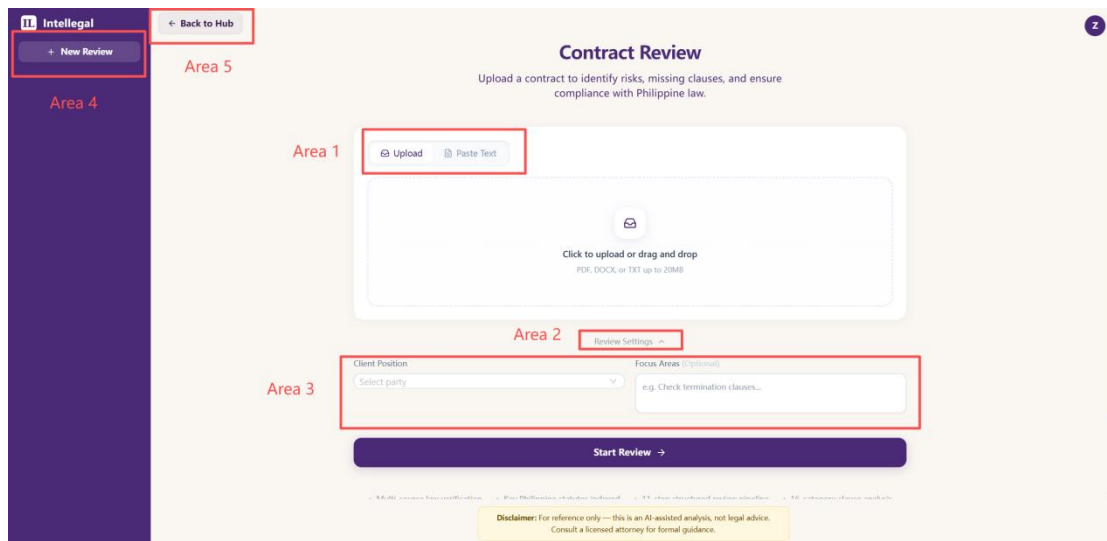


Figure 33. Contract Review 1

As shown in Figure 34, once the contract review is complete, the system generates a structured analysis report that displays basic contract information, an overall risk assessment, a summary of key issues, and specific revision recommendations. The review results are categorized into "Must Fix," "Should Fix," "Optional," and "Missing" to help users quickly identify risks and refine the contract content. The system also supports exporting the review report and creating new review tasks.

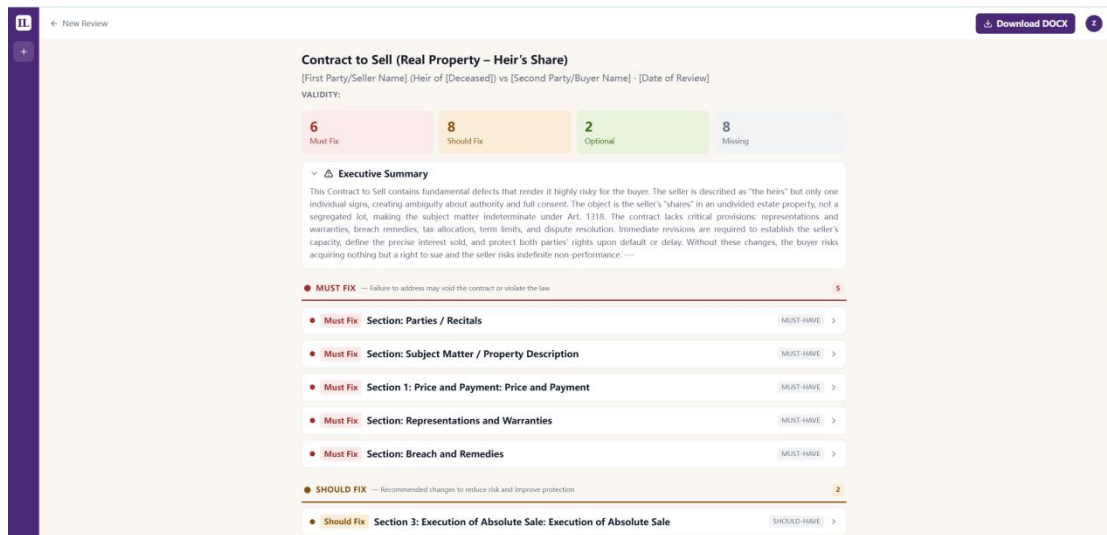


Figure 34. Contract Review 2

III. Buying Guide

A. Subscription Plan Preview

1. Intellegal offers four subscription plans—Free, Plus, Pro, and Pro Max—to meet the needs of different users. As shown below, each plan offers a different monthly credit allowance and set of features:

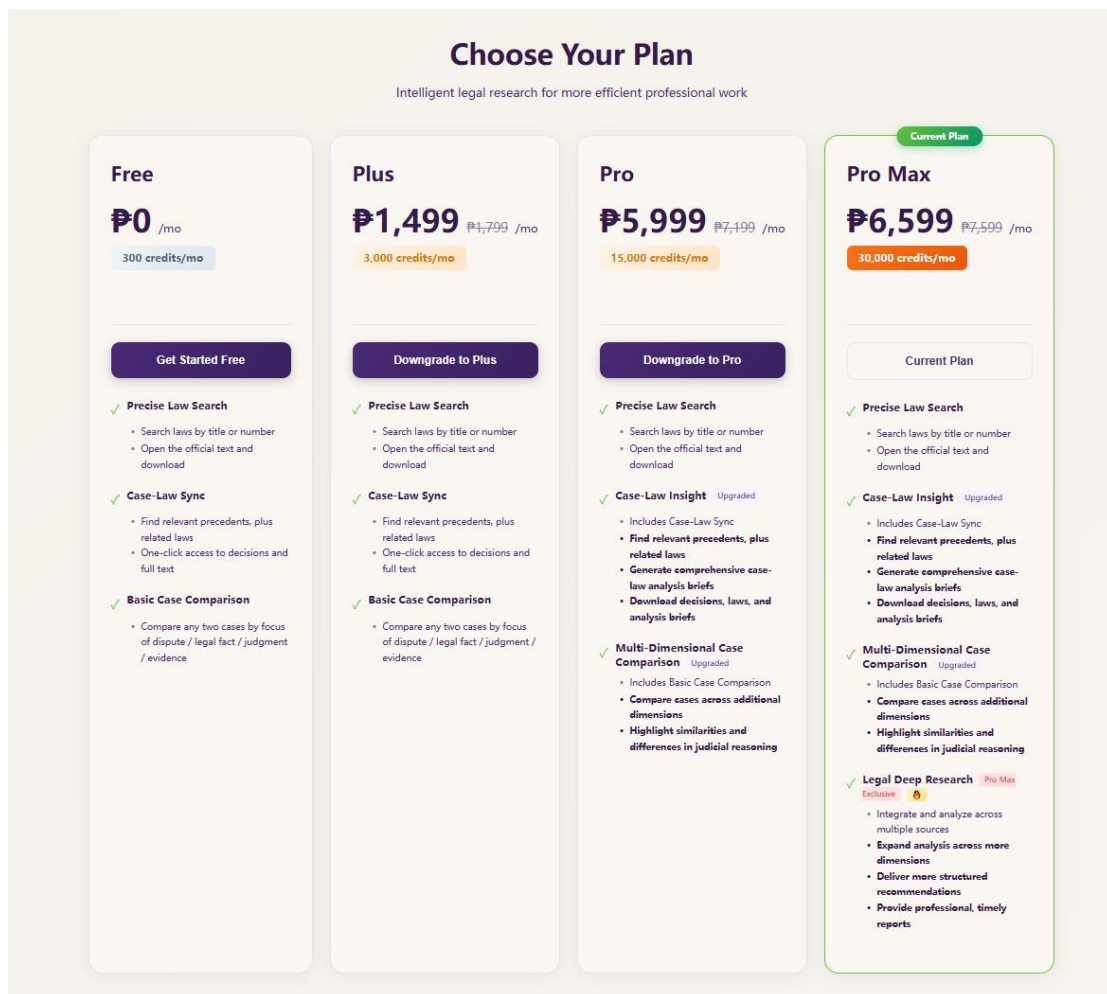


Figure 35. Upgrade Plan 1

2. Detailed Feature Comparison

Detailed Feature Comparison
Understand the specific feature differences of each plan

📌 All usage is credits-based. See Credits Usage Guide below for consumption details.

| Feature | Free | Plus | Pro | Pro Max <small>Best</small> |
|--|------|-------|--------|-----------------------------|
| Precise Law Search | ✓ | ✓ | ✓ | ✓ |
| Case-Law Sync | ✓ | ✓ | ✓ | ✓ |
| Case-Law Insight | ✗ | ✗ | ✓ | ✓ |
| Basic Case Comparison | ✓ | ✓ | ✓ | ✓ |
| Multi-Dimensional Case Comparison | ✗ | ✗ | ✓ | ✓ |
| Comprehensive Analysis Report Download | ✗ | ✗ | ✓ | ✓ |
| Legal Deep Research | ✗ | ✗ | ✗ | ✓ |
| Monthly Credits | 300 | 3,000 | 15,000 | 30,000 |

Figure 36. Upgrade Plan 2

B. Credits Usage Guide

Each feature consumes a different number of points. The table below shows the points required for each feature and the estimated number of uses for each plan.

Note : The interaction counts shown assume using a single feature exclusively. When mixing features, your total interactions will vary based on credit consumption per feature. "—" indicates the feature is not available at that tier.

Credits Usage Guide
See how many interactions each plan supports

| Feature | Credits/Use | Free | Plus | Pro | Pro Max <small>Best</small> |
|--|-------------|--------|---------|-----------|-----------------------------|
| Monthly Credits Allocation | | | | | |
| Total Monthly Credits | — | 300 | 3,000 | 15,000 | 30,000 |
| Equivalent Interactions (if using single feature only) | | | | | |
| Precise Law Search | 10 | ~30/mo | ~300/mo | ~1,500/mo | ~3,000/mo |
| Case-Law Sync | 30 | ~10/mo | ~100/mo | ~500/mo | ~1,000/mo |
| Basic Case Comparison | 50 | ~6/mo | ~60/mo | ~300/mo | ~600/mo |
| Case-Law Insight | 100 | — | — | ~150/mo | ~300/mo |
| Multi-Dimensional Case Comparison | 200 | — | — | ~75/mo | ~150/mo |
| Legal Deep Research | 500 | — | — | — | ~60/mo |

📌 Note: The interaction counts shown assume using a single feature exclusively. When mixing features, your total interactions will vary based on credit consumption per feature. "—" indicates the feature is not available at that tier.

Figure 37. Upgrade Plan 3

C. Additional Credits Purchase

If you run low on monthly points, you can purchase additional point packages at any time using our flexible top-up feature. We offer four plans; the more you buy, the

higher the bonus percentage, with up to 25% extra points available. All purchased points are valid for three months from the date of purchase and are credited immediately upon payment. For bulk purchase inquiries, please contact us at 02-86870111.

Flexible Top-Up • Buy Credits as Needed

Running low on monthly credits? Purchase credit packs anytime — the more you buy, the more you save

| STARTER PACK | GROWTH PACK | Most Popular VALUE PACK | Best Value ENTERPRISE PACK |
|--|--|---|---|
| ₱30 | ₱300 | ₱3,000 | ₱6,000 |
| Base Credits: 100 + 5 credits (5%) | Base Credits: 1,000 + 100 credits (10%) | Base Credits: 10,000 + 2,000 credits (20%) | Base Credits: 20,000 + 5,000 credits (25%) |
| You Receive: 105 credits | You Receive: 1,100 credits | You Receive: 12,000 credits | You Receive: 25,000 credits |
| Buy Now | Buy Now | Buy Now | Buy Now |

📌 Credit packs are valid for 3 months from purchase date | Instant delivery upon purchase

📌 Enterprise Solutions — For enterprise purchases, please contact our sales representative: 02-86870111

Figure 38. Upgrade Plan 4

IV. Technical Support

When you hover your cursor over the "?" in the bottom-right corner, options such as Issue Report, Suggestions, User Guide, Privacy Policy, Legal Disclaimer, and Contact Us will appear.

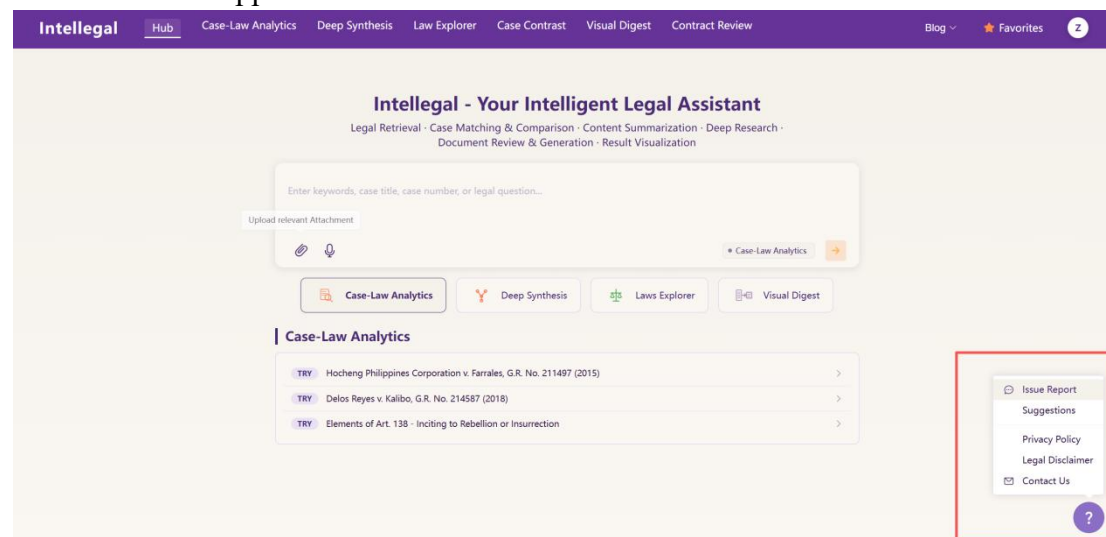


Figure 39. technical support

A. User Feedback

1. Issue Report

As shown in Figure 40, this interface is a technical support feedback form that users can use to submit technical issues they encounter to the system.

(1) Issue Type is a dropdown menu where users select the appropriate issue category.

(2) "Issue Description" is the text field for describing the issue; users must provide a detailed description of the specific problem they are experiencing.

(3) "Attachments" is the area for uploading files.

(4) "Contact Information" is the text field for contact details; users can enter their email address, phone number, etc., to facilitate a timely response from the technical support team. Once completed, click the "Submit" button to submit the form.

Figure 40. Issue Support

2. Suggestions

This interface is a feedback form for user suggestions, allowing users to submit improvement suggestions to the system.

(1) "Detailed Description" is the text input field where users should provide a detailed explanation of the features they wish to see improved or added.

(2) "Attachments" is the file upload section where users can click the upload button to add relevant screenshots or files to better illustrate their suggestions.

(3) Once completed, click the "Submit" button to submit the form, or click the "Cancel" button to cancel the operation.

Figure 41. Suggestions

B. User Guide

Click "User Guide" to view the website instructions.

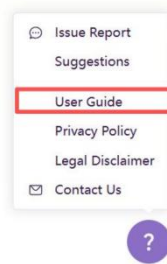


Figure 42. User Guide

C. Privacy Policy

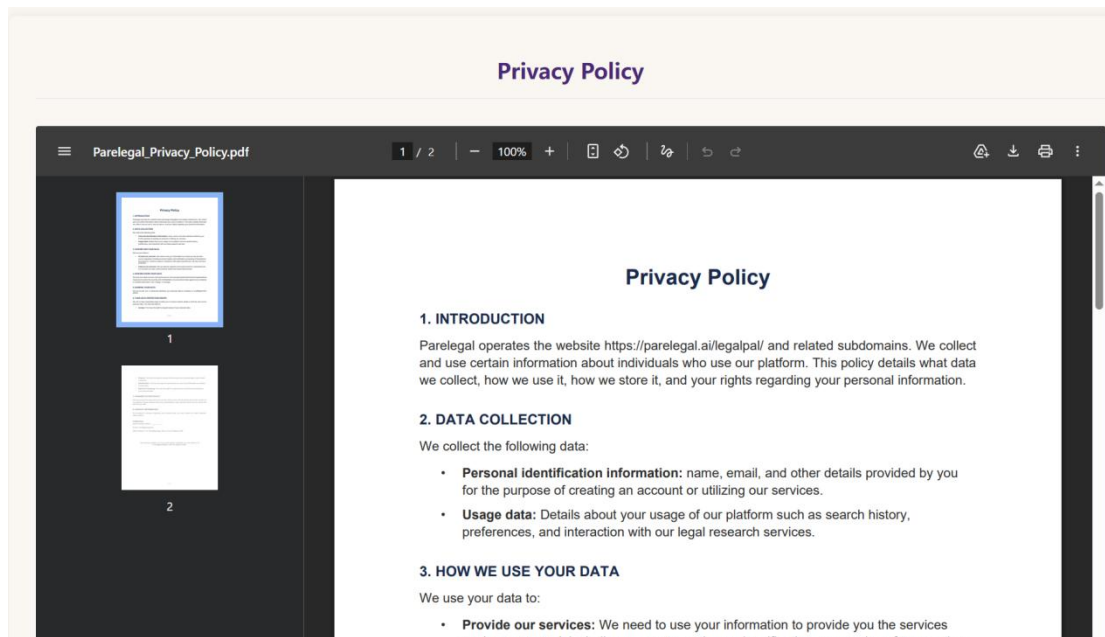


Figure 43. Privacy Policy

D. Legal Disclaimer

Click "Legal Disclaimer" on the Hub page to read the website's legal disclaimer.

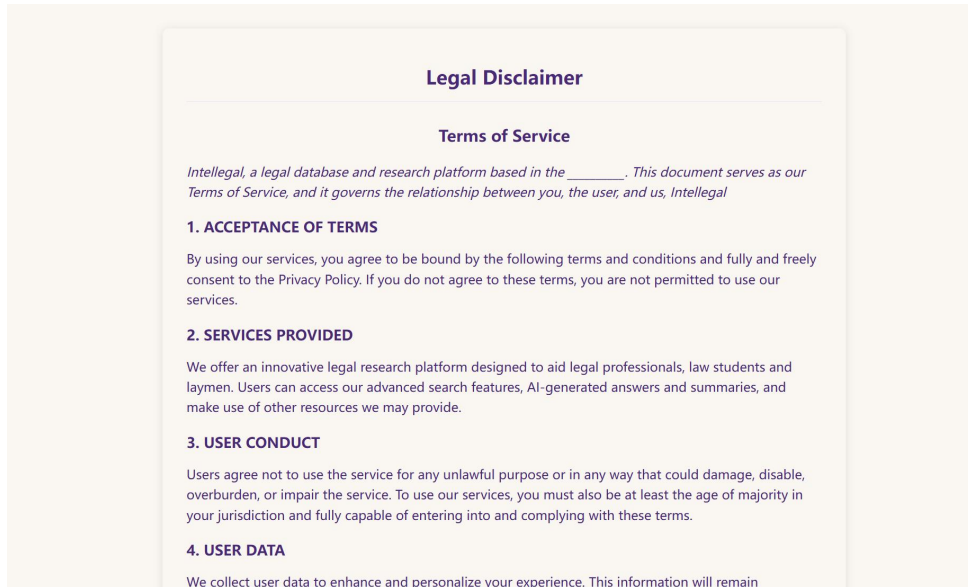


Figure 44. Legal Disclaimer

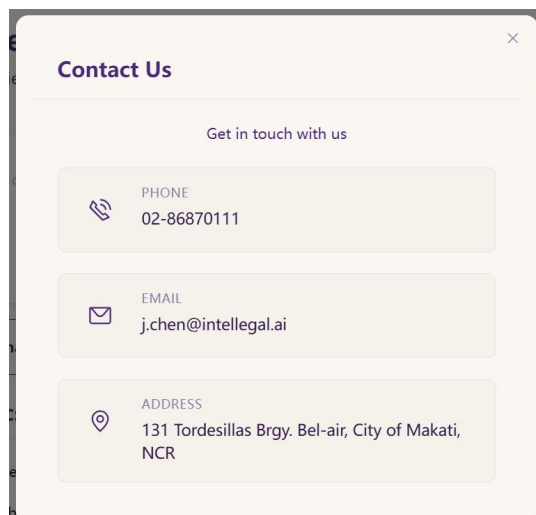
E. Contact Us

Click "Contact Us" for our contact information.

Address: 131 Tordesillas, Brgy. Bel-air, City of Makati, NCR

Phone: 02-86870111

Email: j.chen@Intellegal.ai



V. Frequently Asked Questions

What are Intellegal's usage limits?

Intellegal offers four service tiers: Free, Plus, Pro, and Pro Max, each with different usage limits. All plan limits are adjusted based on system requirements. Your available credits will reset according to your subscription plan's billing cycle.

What benefits does Intellegal Pro Max offer?

Intellegal Pro Max provides the following key advantages: access to all advanced features including Legal Deep Research and Multi-Dimensional Case Contrast, 30,000 monthly credits, comprehensive analysis report downloads, and priority customer support.

Can I change my subscription plan?

Absolutely. You can modify your subscription plan at any time by visiting the pricing page or your User Center. There you will find options to upgrade or downgrade between Free, Plus, Pro, and Pro Max plans.

What happens to my credits and payment when I upgrade?

Upgrades take effect immediately. The system calculates the remaining value of your current plan based on days used, and you only pay the difference between the new plan price and the remaining value. Upon upgrade, your old plan's remaining credits will be cleared, and the new plan's full monthly credits will be issued immediately. Bonus credits (credit packs) are not affected.

Does a downgrade take effect immediately?

No. After submitting a downgrade request, you will continue to enjoy all features and benefits of your current plan for the remainder of the billing cycle. The downgrade will take effect at the start of your next billing cycle, when you will be charged the new plan's price. Fees already paid for the current cycle are non-refundable. Bonus credits (credit packs) are not affected.

What are credits in Intellegal?

Credits represent the computational resources Intellegal uses for legal searches, case analysis, and AI-generated reports. They measure the processing power, memory, and server time required for your tasks. More complex tasks (such as Case-Law Insight analysis, Multi-Dimensional Case Contrast, or Legal Deep Research) require more credits than basic searches.

Which type of credits does the system deduct first?

The system prioritizes deducting subscription credits first. Only after subscription credits are exhausted will bonus credits (credit packs) be used. This design helps you maximize the use of expiring subscription credits and avoid waste.

Do unused credits roll over to the next billing cycle?

No, credits from your monthly subscription reset at the beginning of each billing cycle. When a new month starts, your credit balance automatically refreshes to your plan's standard allocation, regardless of how many credits were unused in the previous cycle. However, if you purchase credit packs, those bonus credits are valid for 3 months from the date of purchase. The system will prioritize consuming your monthly subscription credits first, then your credit pack balance.

What happens to unused subscription credits?

Subscription credits are automatically cleared when your billing cycle ends and do not roll over to the next cycle. We recommend using your subscription credits fully before the cycle ends. The system will send a reminder notification 3 days before your cycle ends.

How is my usage calculated?

Usage varies based on several factors: the type of search or analysis performed, the complexity of legal queries, the number of cases analyzed, and the depth of AI-generated reports. Basic law searches consume fewer credits, while advanced features like Case-Law Insight and Legal Deep Research require more credits due to their comprehensive analysis capabilities.

What should I do if I run out of credits?

If you run out of credits, you have several options: wait for your monthly credits to automatically refresh at the next billing cycle, upgrade from your current plan to a higher tier for more credit allocation, or purchase additional credit packs (available for all paid subscribers) for immediate top-up.

How can I check my remaining credit balance?

To view your current credit balance, simply click on your profile avatar in the top right corner of the page. You will clearly see your credit balance displayed in the dropdown menu. You can also view detailed usage statistics in your User Center.

How does Intellegal protect my data security?

We take your data security and privacy protection very seriously. Intellegal uses industry-leading encryption technology to protect all your data transmission and storage. Your search history, case analyses, and personal information are kept strictly confidential and will not be shared with any third parties. Our servers are deployed in a secure cloud environment with regular security audits and backups. You can delete your history and personal data at any time in your User Center.